

WHAT’S GOING ON

What a week! And this was only the 5,000 freshmen that live on campus. The other 32,000 come on Monday! We looked good this week. There were a few rough spots. Some long queuing lines, food production timing, delivery schedules and food presentation hiccups found their way into our system. But overall I am proud of the first week. We showed UNT in its best light on the major food events: the Coliseum cookout, the Crumley cookout and the Mean Green Fling looked and tasted great. Feeding thousands of hungry people in outside venues requires herculean effort. We made it look easy. That’s the sign of a professional organization. Thank you.

The single biggest problem in communication is the illusion that it has taken place.

*— George Bernard Shaw*

Wow: worker of the week

Do you want to know how to stand out at work? Figure out how to do your job. And then do it. Sometimes once we figure out our jobs, we concentrate our energy on not doing it. We know those people. That’s the wrong way to stand out. I really don’t know Jordan that well, really, only by reputation. And what a reputation! In a week where we had many outstanding examples of great work, Jordan stood out the right way. Thank you for your work and thank you for being a great example for all of us. I am proud to have you on the team.

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Work tip

Communicate. Our student workers are the backbone of our organization. They are smart, sharp, energetic and we are 100% dependent on them. But they do need direction. They need someone to let them know what is expected. They don’t need sharp tongues and ambiguity. Make sure everyone fully knows their job. Every detail. Work may get hectic. When you’re trying to feed 37,000 hungry folks, each with their own idea of what tastes good and what doesn’t taste good, there will be ups and downs. Our job is to keep the slope rising up and eliminate the downs. Hectic is ok. Chaotic is not. If everyone knows exactly what is expected of them every moment, then the work flow begins to smooth out.