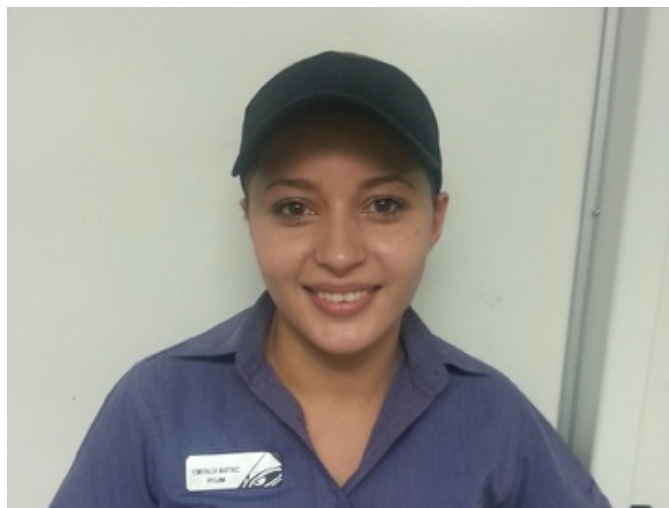


## WHAT'S GOING ON

We are one busy food service operation. We feed the Club and the Sky Boxes at the football games. Cooking and serving first rate food in a time-compressed environment for demanding clients is no small feat. Yet we made it look easy in UNT's win over SMU this weekend. Now, we have another game this Thursday night, so we get a chance to shine again. On Friday, we have the Division Welcome Back Breakfast. It is a big affair for our entire division. A big part of our job is making others look good. *We do that by serving great food with a great smile.*

## WORK TIP

We also have about 37,000 hungry students who depend on us each day. Breakfast, Lunch and Dinner. When you're cooking for this many people, nothing can be left to chance. Everyone has a role to play. Do you know your role? Do you know why we put you on the payroll? Your job is to help make us look good. *We do that by serving great food with a great smile.* The same approach works whether you're working for a VIP catering affair, ringing up sales in the pavilion or serving hot food in the cafeteria.



## WOW: WORKER OF THE WEEK

Retail Dining selects Esmeralda Martinez for the Worker of the Week. She is a true example of what a Supervisor should be. Esmeralda not only supervises the Taco Bell employees, but she assist with other locations without being asked. She is very efficient at managing the day-to-day operations of Taco Bell, while able maintain the highest standards for in house and Nation Brand Standards. Esmeralda always comes to work ready to work and with a great attitude. Thanks to her supervision and her consistency in training for Taco Bell, we received a score of 101.2% on our Steritech Audit last week. Her work ethics and leadership are commendable. Thank you Esmeralda for setting the bar so high in Retail Dining.

## Quote of the Week

"Well done is better than well said."

- Benjamin Franklin