

Warranty Information

Perforated Window Graphics

- 1-year warranty: covers peeling, excessive fading and cracking.
- No warranty on windows that move or slide. We do not recommend opening or using wipers on windows that have perforated vinyl applied to them.
- Life expectancy of perforated window film: 12-24 months.

Exterior Signs and Decals

- 2-year warranty against fading, cracking and peeling.
- Life expectancy of an exterior sign: 24-48 months.

Banners

- No warranty: banners are considered a temporary sign. Proper installation of the banner will result in a longer life, but there is no warranty implied or expressed.
- Typical life expectancy with proper installation: 3-24 months.

Vehicle Lettering (die-cut vinyl on windows or painted surfaces)

- 5-year warranty: covers peeling, excessive fading and cracking.
- No warranty on chrome and other special order vinyl.
- Typical life expectancy of vehicle lettering: 5-7 years depending on care and material type.

Vehicle Wraps

- 3 year warranty: covers peeling, excessive fading and cracking.
- Life expectancy of a vehicle wrap: 3-5 years for vertical exposure, 1-3 years for non-vertical exposure.

Extras

- Damage caused from vandalism, wind, rain, hail, or any act of God is not covered.
- Graphics that are "RTA" or "Ready to Apply" and are installed by the client are not covered against lifting or peeling.



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- Warranty repairs will be done at Now That's A Wrap's facility or client's original install site only.
- Any altering or tampering of graphics installed by Now That's a Wrap will result in the warranty being null and void.

Graphic Removal

- Removal of graphics prior to the end of the warranty period is guaranteed not to damage OEM-painted surfaces (except for Chevy / GMC vans). If graphics are removed post-expiration of the warranty, no guarantee for the surface condition is given.
- If surfaces are not covered with OEM paint, no warranty is provided.

We are committed to providing quality work that holds value for our clients. This document outlines our warranty policies for easy client understanding. Should you have questions, please don't hesitate to contact your sales representative.